

CENTRE FOR PROTECTION OF HUMAN TRAFFICKING VICTIMS

The center provides help to victims of human trafficking, also in cases of forced labor, confiscation of personal documents, threats and other forms of exploitation.

Phone: 063/610-590 (available 24/7)

Email: centar@centarzztlj.rs

Web: <https://centarzztlj.rs/>

THE COMMISSIONER FOR THE PROTECTION OF EQUALITY

An independent institution to which complaints in case of discrimination are submitted.

Phone: 011/3408-900

Email: office@poverenik.rs

Web: <https://ravnopravnost.gov.rs/>

THE PROTECTOR OF CITIZENS

An independent institution that you can address in case a state/administration official acts improperly or violates your rights.

Phone: 011/2068-100

Email: office@zastitnik.rs

Web: www.zastitnik.rs



CONTACTS

OF RELEVANT INSTITUTIONS



MINISTRY OF LABOUR, EMPLOYMENT, VETERAN AND SOCIAL AFFAIRS

The Ministry is responsible for developing and implementing policies in the field of labour, employment, social protection and the protection of particularly vulnerable groups, including supervision of the observance of labour rights and improvement of working conditions.

Phone: 011/3616-128

Email: rad.zaposljavanje@minrzs.gov.rs
(Department for Labour and Employment)

Web: <https://www.minrzs.gov.rs/sr>

LABOUR INSPECTORATE

The Inspectorate controls compliance with regulations in the field of labour, employment relationships, safety and health at work.

Phone: 011/7455-991

Email: inspekcija@minrzs.gov.rs

FOREIGN NATIONALS DIRECTORATE

The main address for regulating the legal status. Applications for temporary and permanent residence in the Republic of Serbia are submitted to the Foreign Nationals Directorate.

Phone: 011/3618-956

Email: upravazastrance@mup.gov.rs

NATIONAL EMPLOYMENT SERVICE

National Employment Service assists in job searching and keeps the records of the unemployed. It provides information on job vacancies and rights in the event of termination of employment.

Phone: 0800/300-301 (free call)

Web: <https://www.nsz.gov.rs/>

QUALIFICATION AGENCY

Qualification Agency carries out recognition of foreign school and university diplomas.

Phone: 011/7455-728

Email: agencija@azk.gov.rs

Web: <https://azk.gov.rs/>

REPUBLIC FUND OF HEALTH INSURANCE

The institution that administers health insurance.

Phone: 0700/333-443

Email: kontakt.centar@rfzo.rs

Web: <https://www.rfzo.rs/>

THE PENSION AND DISABILITY INSURANCE FUND

The institution that keeps evidence of your work record and the compulsory contributions paid by the employer.

Phone: 0700/017-017

Email: kontakt@pio.rs

Web: <https://www.pio.rs/>

CENTER FOR SOCIAL WORK

Center for Social Work in each municipality is responsible for social and family protection.

Search for the **contact** according to the municipality you reside in.

